

Find a BlueCard provider while traveling in the United States or in another country



The BlueCard Program gives you and your family access to covered services when you're away from home

When you're outside California or out of the country, the BlueCross BlueShield Association's BlueCard® Program connects you and your family to urgent and emergency care. The BlueCard Program gives you access to doctors and hospitals almost everywhere, giving you the peace of mind that you'll be able to find the healthcare provider you need. Within the United States, you're covered whether you need care in urban or rural areas. Outside of the United States, you have access to doctors and hospitals in nearly 200 countries and territories around the world through the BlueCard Worldwide® Network. We recommend bringing a list of BlueCard providers to your travel destination, so you're prepared should you need urgent care. And always travel with your Blue Shield member ID card, because it contains information that a BlueCard provider will need.



Domestic travel

When you are searching for providers outside of California but within the United States:

1. Go to **blueshieldca.com**.
2. Click on *Find a Doctor*.
3. On the right side of the screen, under "Traveling?" click on *Providers outside of CA*.
4. Enter provider name, mile radius, and city/state. Click on **GO**.

You may also call **1.800.810.BLUE** to look for PPO providers outside of CA and within the United States. This number is located on your Blue Shield member ID card.

International travel

Before beginning your foreign travels, we recommend that you check the in-network providers available in the area of your destination. While still in the United States, you should call **1.800.810.BLUE*** to get a listing of providers in the area you are traveling to.

While in a foreign country, you may call **1-804-673-1177** collect, 24 hours a day to locate a BlueCard Worldwide Network provider.

In an emergency situation, you should seek medical attention immediately and then contact the medical assistance vendor if hospitalized.

When you are searching for providers outside of the United States:

1. Go to **blueshieldca.com**.
2. Click on *Find a Doctor*.
3. On the right side of the screen, under "Traveling?" click on *Coverage outside of the U.S.*
4. Select a provider type – Outpatient/Doctor, Hospital/Inpatient, etc.
5. Enter city, country, and mile radius. Click on **SEARCH**.

You may also call **1-804-673-1177** collect, 24 hours a day to locate a BlueCard Worldwide Network provider. The 804 number is not located on your ID card, so you may want to keep this number handy.

Make sure to save these telephone numbers to your mobile phone.

* Note: The 1.800.810.BLUE number will not work outside of the United States.