HealthComp®
Third Party Administrators

HCOnline

Dear Health Plan Participant:

HealthComp is excited to provide you with online account access through **HCOnline**, our secure online web portal. Your **HCOnline** account will allow you to access enrollment and benefit information, view claim history, inquire about a claim, request an ID card, search for participating providers, and much more, 24 hours a day, 7 days a week. It is easy and fast!

Claims history for each covered individual is available online. Information includes: claim number, received date, dates of service, type of service, billed amount, paid amount, and non-paid amount. Diagnosis or sensitive information is not accessible through this feature.

Accessing HCOnline:
- Browse to **www.healthcomp.com**.
- Click on **Members** after entering website.
- Click on **HCOnline**.
- Enter your social security number (omitting dashes) in the username field.
- Enter your birth date in the password field. The format is the four-digit year, 2-digit month and 2-digit day. For example, if your birth date is January 5th, 1962, enter 19620105.
- **Please Note:** It is the responsibility of each person to change his or her Username and Password and to keep it confidential. To change your username and/or password, click on **User Profile.**

HCOnline Features:
- View enrollment information
- Review benefit information
- Search for a participating provider
- Access claims history
- View Explanation of Benefits
- Inquire about a claim
- Order an ID Card
- Download frequently used forms

HCOnline mobile application enables members and providers to access **HCOnline** from their smartphone or tablet.

If you have questions or require assistance, please contact **HealthComp's** customer service team at:
800.442.7247 or hconline@healthcomp.com