

# It's easy to find a network provider online



Blue Shield's provider networks are among the largest in California, making it likely that your doctor and any specialists you need are already in our network. To search for a network provider online and print a directory, follow the steps below.

## How to find a provider online

- Go to [blueshieldca.com/networkhmo](http://blueshieldca.com/networkhmo).
- Then, select the type of provider that you are searching for.
- Click on *Advanced Search* to further filter your search, such as by name, specialty, facility type, and more.
- Enter your city and state or ZIP code, then click on *Find now*.

**Finding an HMO Personal Physician:** To search for a Personal Physician (primary care physician), select "Doctors" as your provider type. Then, click on *Advanced Search* and choose *HMO Personal Physicians* under "Doctor Type or Specialty." Click on the physician's name to find the provider number and medical group/IPA number (needed when you enroll in the Access+ HMO® plan for the first time). Before you choose a Personal Physician, make sure the one you choose is accepting new patients by calling the physician's office.

## How to create a custom provider directory

You can create a printable custom directory of Blue Shield doctors, hospitals, facilities, and pharmacies within a specified area and have it emailed to you. Simply follow the steps below.

- Go to [blueshieldca.com](http://blueshieldca.com) and choose *Find a Provider*.
- Click on *Directory Online* (on the left side) and then:
  - Open the *Medical Plans* tab
  - Select *Access+ HMO*
- Follow the instructions to filter your search.
- Once you have filtered your search, you will need to provide your location. You can select by county or Zip code. If you search by Zip code, the online search will show a maximum listing of 5,000 records.
- Enter your email address to have the directory emailed to you. You can also send the directory to multiple email addresses. Just separate the addresses by using a comma.

The categories of providers in the directory will be listed in the following order: Hospitals, Urgent Care Centers, Ambulatory Surgery Centers, and Physicians. Under each of these categories, providers will be displayed and can be sorted by county, city, specialty, individual practitioner, and group full name.

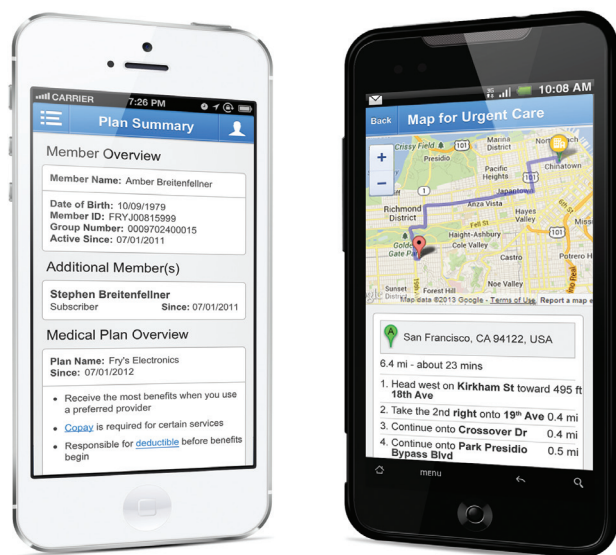
## We're here to help

If you don't have access to the Internet or need help, simply contact your dedicated Blue Shield Member Services team toll-free at **(888) 235-1765**, 7 a.m. to 7 p.m. PT, Monday through Friday, for personal assistance or to request a provider directory.

# Blue Shield Mobile apps are here!

Now along with our mobile website, our members have quick and easy access to important benefits information anytime, anywhere with our new Blue Shield of California Mobile apps.

Visit the iTunes App Store for iPhone or Google Play Store for Android and search for **Blue Shield of California Mobile** or scan the QR code below to download an app today!



Whether you choose to download a mobile app or visit Blue Shield through our mobile website at **blueshieldca.com**, the experience and information are the same.

To find out more about the mobile website and mobile app features, view screen shots, and get answers to the most frequently asked questions, visit **blueshieldca.com/bsca/about-blue-shield/mobile.sp**.

Features	Guest	Member
View ID Card	X	✓
View Plan Summary	X	✓
View Claims	X	✓
Find an Urgent Care Center	✓	✓
Find a Provider/Facility	✓	✓
Contact Us	✓	✓
Shop for Plans	✓	X
NurseHelp 24/7	X	✓
Feedback	X	✓
Login and Registration	X	✓