



CALIFORNIA'S VALUED TRUST

Healthcare Benefits for the Education Community

IMPORTANT INFORMATION

Access all your benefits with CVT's member identification (ID) card!

Your CVT member identification (ID) card is your golden ticket to accessing both your medical and pharmacy benefits.

Watch your mail to receive your combination medical and pharmacy benefit card from CVT in approximately three to four weeks. If you need access to your medical and/or prescription coverage before receiving your ID card, you can print your ID card (non-Medicare members only) by logging in to CVT's online member portal. Visit mycvt.cvtrust.org now to register and access your personal CVT benefits.

EPO plan members, your card is only in your name, but it may be used for all eligible dependents.

If you ever misplace your card or would like to order additional cards for family members, please call CVT's Member Services at **800.288.9870**.

Your CVT member identification (ID) card

CVS caremark | **Sutter Health** | **aetna**

RxBIN 004336
 RxPCN ADV
 RxGRP RX3889
 Issuer (80840)

Open Access EPO Plan
 141988 GRP
 Payer Number 60624 0707

Medical Group Number

ID Name: **JOHN Q SAMPLE**
 Employee Name

CVT Member Services
 Sutter Health | Aetna: Health Concierge for medical claims, benefits and provider search
 CVS Caremark Prescription drug benefits
 Mental Health/Substance Abuse Pre-Approval
 MDLIVE: 24/7 non-emergency access to doctors, therapists and psychiatrists
 ConsumerMedical: Medical guidance

800-288-9870 CVT Member Services
 866-307-6062 Sutter Health | Aetna: Health Concierge for medical claims, benefits and provider search
 888-354-6390 CVS Caremark Prescription drug benefits
 800-424-4047 Mental Health/Substance Abuse Pre-Approval
 888-632-2738 MDLIVE: 24/7 non-emergency access to doctors, therapists and psychiatrists
 888-361-3944 ConsumerMedical: Medical guidance

To search for a network provider, visit:
www.sutterhealthaetna.com
www.caremark.com

3888-CVT_SH_Aetna-0719

Look for your ID card in this envelope

California's Valued Trust
 Attn: Benefits Department
 520 East Herndon Avenue
 Fresno, CA 93720

PRSRT
 FIRST-CLASS MAIL
 U.S. POSTAGE PAID
 ST. LOUIS, MO
 PERMIT NO. 1977

Personal and confidential – please open right away
Your prescription and medical benefits have arrived

John Q Sample
 9501 E. Shea Blvd
 Scottsdale, AZ 85260