



California's Valued Trust

Healthcare Benefits for the Education Community



Important Information: Access All Your Benefits With CVT's Member Identification (ID) Card.

Your CVT member identification (ID) card is your golden ticket to accessing both your medical and pharmacy benefits.

Watch your mail to receive your combination medical and pharmacy benefit card from CVT in approximately three to four weeks. If you need access to your medical and/or prescription coverage before receiving your ID card, you can print your ID card (non-Medicare members only) by logging in to CVT's online member portal. Visit mycvt.cvtrust.org now to register and access your personal CVT benefits.

PPO plan members, your card is only in your name, but it may be used for all eligible dependents.

If you ever misplace your card or would like to order additional cards for family members, please call **CVT's Member Services** at **(800) 288-9870**.

Your CVT Member Identification (ID) Card

The diagram shows a sample CVT Member Identification (ID) Card with the following fields and labels:

- Medical ID Number:** Blue Shield PPO XEAGP1
- Medical Group Number:** GP2GP3
- Prescription ID Number:** 00001
- Employee Name:** JOHN Q SAMPLE
- Prescription Code for Drug Store:** 004336
- Prescription Group Number:** ADV
- Caremark Use Only:** RXBIN 004336, RxPCN ADV, RxGRP RX0603, Issuer (80840)

Additional information on the card includes:

- Logos for blue of california and CVS caremark
- CVT Member Services contact numbers: 800-288-9870, 888-499-5332, 800-810-2583, 800-541-6652, 888-354-6390, 877-519-8839, 888-692-2738, 888-361-3944
- CVS Caremark services: Prescription drug benefits, PhysMetrics: Physical medicine benefits, MDLIVE: 24/7 non-emergency access to doctors, therapists and psychiatrists, ConsumerMedical: Medical guidance
- CVT Member Services contact: 800-288-9870, 888-499-5332, 800-810-2583, 800-541-6652
- CVT Member Services Connect: Medical claims, benefits and provider search
- Find a medical provider outside CA: 800-541-6652
- Medical pre-admission/prior authorization: 888-361-3944
- To search for a network provider, visit: www.blueshieldca.com/networkspc, www.caremark.com, www.cvt.physmetrics.com
- Prescription paper claims: CVS Caremark Claims Department, P.O. Box 52136, Phoenix, AZ 85072-2136
- 603-CVT_BSoc_2020-1120

Look for Your ID Card in This Envelope

The diagram shows the back of the envelope with the following information:

- California's Valued Trust
Attn: Benefits Department
520 East Herndon Avenue
Fresno, CA 93720
- PSST
FIRST CLASS MAIL
U.S. POSTAGE PAID
ST LOUIS, MO
PERMIT NO. 1977
- Personal and confidential – please open right away
- Your prescription and medical benefits have arrived**
- John Q Sample
9501 E. Shea Blvd
Scottsdale, AZ 85260

