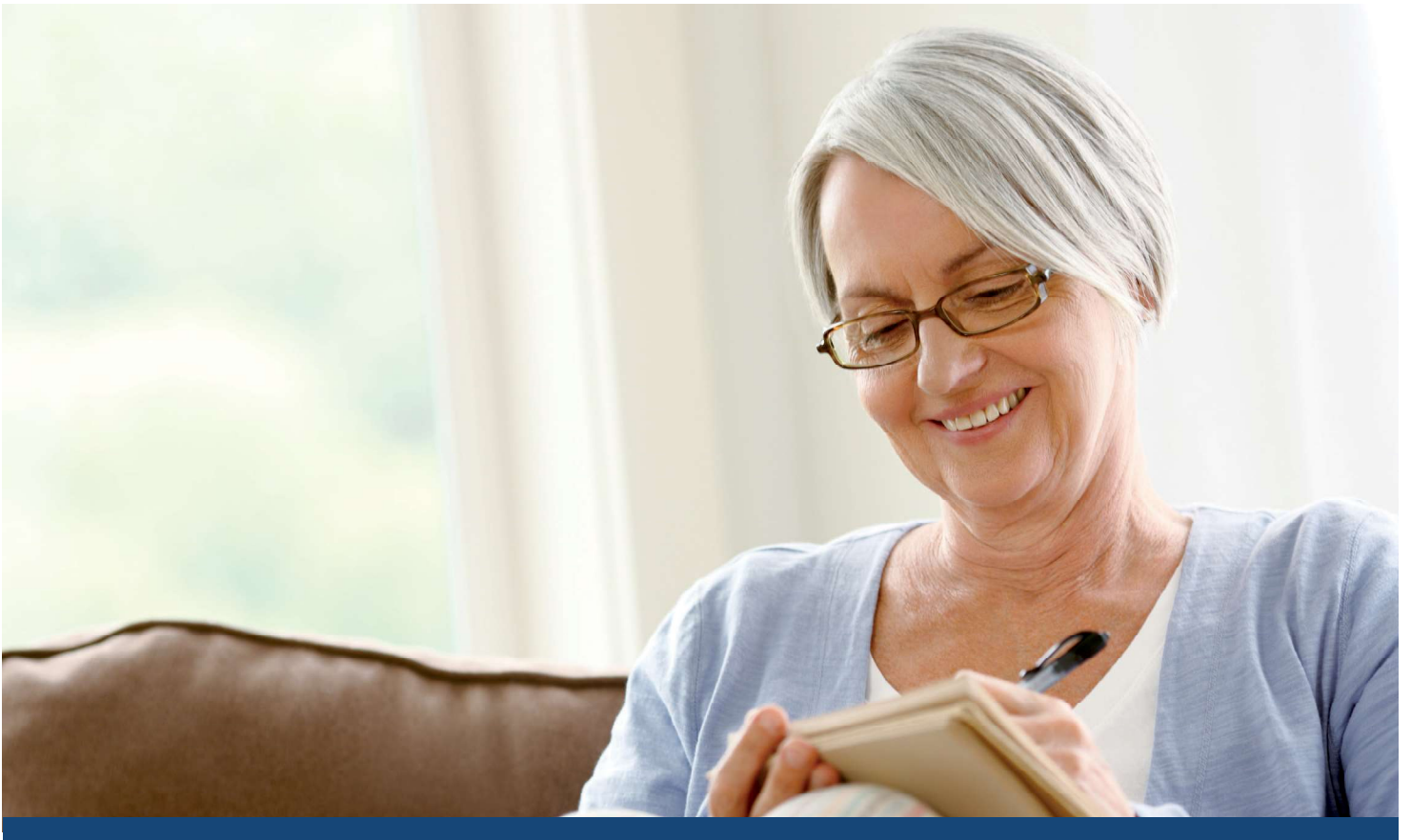




Focus on a healthier you

Feel your best with vision benefits built right into your Kaiser Permanente Medicare health plan.

How well you see can affect your outlook on life. That's why it's important to take steps to maintain healthy vision. Plus, it's possible your vision has changed – but you haven't noticed. An eye exam can show you what you've been missing.

Why vision coverage?

- It's important to have your eyes checked regularly to spot minor as well as more serious eye problems.
- When you see clearly, daily activities such as driving and reading become much easier.
- You'll enjoy better offers on glasses or contacts.

Kaiser Permanente Senior Advantage (HMO) vision benefits can provide you with more choices to help you see a brighter, more vibrant world.

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Frequently asked questions

Vision benefits are provided through Vision Essentials by Kaiser Permanente. With locations at most Kaiser Permanente medical offices, Vision Essentials can give eye exams and fill your prescription for eyeglasses or contact lenses right in the same building. For information about vision services covered by Senior Advantage, see your Senior Advantage **Evidence of Coverage**.

Q: What is my coverage for eyeglasses and contact lenses?

A: If you're a Kaiser Permanente member, you'll get an allowance to use toward the purchase of eyeglasses or contact lenses. The total allowance is for a single eyewear purchase every 2 years. If you don't use the entire allowance when you first buy your glasses or contact lenses, you can't use it later. If your eyewear costs more than the entire allowance, you'll need to pay the difference. For details, see your Senior Advantage **Evidence of Coverage**.

Q: After I first use my vision benefit, how soon can I use it again?

A: You can use your vision benefit again 2 years after the date you first use it.

Q: Where can I get my eyeglasses and contact lenses?

A: You can use your vision benefit at any Vision Essentials by Kaiser Permanente location. Many can be found in Kaiser Permanente's medical offices. To find a location near you, call **1-800-443-0815 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. You can also visit **kp2020.org** to search locations and find information about sales.

Q: What does Vision Essentials by Kaiser Permanente offer?

- A:** We want you to be completely happy with the eyewear you choose, so we offer the following:
- **Satisfaction guarantee** – You can exchange or return your prescription eyeglasses for a complete refund within 30 days from the date of delivery.
 - **Frame price guarantee** – If you find a lower price on one of our regularly stocked frames, we'll match it. (Excludes internet offers.)
 - **Warranty** – Our frames come with a 12-month manufacturer's warranty.

Kaiser Permanente is an HMO plan with a Medicare contract. Enrollment in Kaiser Permanente depends on contract renewal. You must reside in the Kaiser Permanente Medicare health plan service area in which you enroll.